

On June 27, 2020, Compass began *Phase One* of our journey towards recovery and now we are pleased to share that we have reached *Phase Two*. I want to thank families and friends of the people we support for their patience while we continue our *Road Map to Recovery*.

In addition to adhering to state and local health department guidelines, we continue to acquire data, monitor, meet with local and state officials to evaluate our *Road Map to Recovery* plan progress relevant to our established benchmarks and sustainable factors to address any resurgence of the COVID-19 virus.

Following these *Visit Safety Protocols* are essential for maintaining health and safety of the people we support as well as our staff. We thank you for your cooperation.

## Prior to Visit

All visits will be scheduled in advance to assure that the necessary PPE equipment in place for a safe visit. A pre-visit symptom checklist will be administered within 24 hours of the scheduled visit. The approval of the visit will be determined based upon the completion and outcome of this checklist.

## During Visit (Including Car Ride)

Appropriate PPE will we worn throughout entire visit.

Air conditioning will

remain off if possible.

available.

Mask will be provided

upon request if

Visit will be short in

Person that we support will social distance as much as possible throughout the visit.

> Refrain from unnecessary close contact.

Windows in vehicle will remain open if possible.

Refrain from dining in and/ or public places. Drive thru or curbside delivery acceptable.

## Following Visit

Person that we support will clean hands immediately upon returning to the home.

Person will change into new clothing if possible. Staff will monitor and report any changes in health status.



Although we have made great progress in advancing some of the factors for our *Road Map to Recovery*, there remains some barriers to full recovery. With flu season fast approaching we must remain vigilant following guidance, frequent hand washing, using PPE, and maintaining social distance!

Please follow the link below for COVID-19 testing sites in Montgomery County. Compass will continue to update our Family Network on progress and share any resources. Don't forget to join us on Wednesday, September 23rd at 12 pm for our monthly Virtual Family Network meeting.

COVID-19 Testing

I again want to thank you for all of your support as we journey through our Road Map to Recovery.

Thank you,

Rick Callahan